

Middlesbrough Independent Living Services (MILS)

Middlesbrough Adult Social Care



Rising to the Challenge

Within Middlesbrough Council Adult Social Care, we are creating an interlinked care and support system that spans the public, private and third sectors, a system that is geared towards prevention, wellbeing, choice and control. This is being led by a range of preventative services that have been embed at a local level.

Aims and Ambition:

- We want to ensure that every person finds Adult Social Care fair and accessible. That people have choice, control and support to live independent lives,
- All ASC staff will take a preventative approach to support, ensuring earlier intervention and reducing demand for statutory health and social care interventions,
- This is being delivered through an improved, integrated and better coordinated offer; that will see, a re-focus on prevention from initial contact at the Access front door, to preventative options being prioritised by all ASC staff.



Realising our Ambition

- Relocation of our 'Preventative Services'
- Our Model of Delivery
 - Person Centred/ Holistic Approach
 - Prioritise and act upon feedback from Service Users
 - Responsive to service need through bespoke service creation
- Delivering effectively and successfully
 - Central Point of Referral
 - National recognition and success



Middlesbrough Independent Living Service

Our wide range of preventative services

 Major/ Minor Adaptations Services	 Winter Warmth Scheme	 Rekindle Digital Inclusion Programme
 Connect Telecare		 Hospital to Home Service
 Reablement Team		 Hoarding Intervention Service
 Assistive Technology	 Staying Included	 Caseworker Team & Independence Hub

Delivered by Making Every Contact Count (MECC)



Rekindle Digital Inclusion Service

“The digital upskilling of our local residents has seen a myriad of life changing outcomes and a legacy of learning and behaviours, the digital support given helps increase the likelihood of individuals being able to remain living independently for longer, in a better state of health with increased community and social involvement.”

Middlesbrough’s high levels of multiple deprivation has added to the regional digital disparity:-

- The North East has the highest proportion of internet non-users in England (12.1%)
- and the highest proportion of people with zero basic digital skills (12%)

making the challenge ahead all the greater...



Hoarding Intervention Service

“Our pioneering project in Middlesbrough required a flexible and impactful approach to create an effective pathway and support model for individuals with a hoarding disorder. The Staying Put Agency work in partnership with Age UK Teesside to help individuals with decluttering their property, support with home organisational skills, peer support and specialised therapeutic care.”



Before



After



Hospital to Home Service

“Our experiences from delivering a hospital to home service has informed us that individuals greatly value the support given once they are discharged from hospital.

The service helps the individual transition and adapt to new ways of living within their home environment and encourages independence, healthy living and the take-up of additional preventative services. It also builds confidence prior to and after discharge whilst offering peace of mind for relatives and carers.”



Thank you



Any questions?